

Industry Education from 01072014 to 28022015

Agency Office	Australian Legal State	Education Start Date	Education End Date	Delivery method	Education Topic	Participant Count
Adelaide Office	SA	31/07/14	01/08/14	Conference	Better Practice	290
Adelaide Office	SA	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	15
Adelaide Office	SA	26/08/14	28/08/14	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	14/10/14	16/10/14	Course	Understanding Accreditation (3 day)	15
Adelaide Office	SA	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	12
Adelaide Office	SA	03/11/14	05/11/14	Course	Understanding Accreditation (3 day)	21
Adelaide Office	NT	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	18/02/15	20/02/15	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	13/02/15	27/02/15	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	07/07/14	07/07/14	QUEST	Privacy and dignity	
Adelaide Office	SA	15/07/14	15/07/14	QUEST	Privacy and dignity	25
Adelaide Office	SA	17/07/14	17/07/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	17/07/14	17/07/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	12/08/14	12/08/14	QUEST	Continuous improvement	15
Adelaide Office	SA	18/09/14	18/09/14	QUEST	Privacy and dignity	15

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Adelaide Office	SA	09/10/14	09/10/14	QUEST	Continuous improvement	15
Adelaide Office	SA	10/10/14	10/10/14	QUEST	Continuous improvement	15
Adelaide Office	SA	27/10/14	27/10/14	QUEST	Continuous improvement	15
Adelaide Office	SA	29/10/14	29/10/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	29/10/14	29/10/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	18/11/14	18/11/14	QUEST	Accreditation overview	15
Adelaide Office	SA	19/11/14	19/11/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	20/11/14	20/11/14	QUEST	Risk: everyone's responsibility	15
Adelaide Office	SA	01/12/14	01/12/14	QUEST	Assessing the Standards	15
Adelaide Office	SA	02/12/14	02/12/14	QUEST	Continuous improvement	
Adelaide Office	SA	02/12/14	02/12/14	QUEST	Continuous improvement	15
Adelaide Office	SA	03/12/14	03/12/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	04/12/14	04/12/14	QUEST	Risk: everyone's responsibility	15
Adelaide Office	SA	04/12/14	04/12/14	QUEST	Risk: everyone's responsibility	

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Adelaide Office	SA	17/12/14	17/12/14	QUEST	Continuous improvement	
Adelaide Office	SA	16/02/15	16/02/15	QUEST	Assessing the Standards	15
Adelaide Office	SA	17/02/15	17/02/15	QUEST	Accreditation overview	15
Adelaide Office	SA	08/10/14	08/10/14	Seminar	Achieving compliance with 1.8 Information systems	13
Adelaide Office	SA	30/10/14	30/10/14	Seminar	Managing risk to avoid non-compliance	14
Brisbane Office	QLD	18/09/14	19/09/14	Conference	Better Practice	
Brisbane Office	QLD	01/07/14	03/07/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	08/07/14	10/07/14	Course	Understanding Accreditation (3 day)	12
Brisbane Office	QLD	28/07/14	30/07/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	15
Brisbane Office	VIC	18/08/14	20/08/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	08/10/14	10/10/14	Course	Understanding Accreditation (3 day)	14
Brisbane Office	QLD	13/10/14	15/10/14	Course	Understanding Accreditation (3 day)	15
Brisbane Office	QLD	13/10/14	15/10/14	Course	Understanding Accreditation (3 day)	11
Brisbane Office	QLD	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	15

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Brisbane Office	QLD	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	17/11/14	19/11/14	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	13/01/15	15/01/15	Course	Understanding Accreditation (3 day)	15
Brisbane Office	QLD	20/01/15	22/01/15	Course	Understanding Accreditation (3 day)	16
Brisbane Office	QLD	08/07/14	08/07/14	QUEST	Assessing the Standards	20
Brisbane Office	QLD	14/07/14	14/07/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	15/07/14	15/07/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	16/07/14	16/07/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	18/07/14	18/07/14	QUEST	Assessing the Standards	
Brisbane Office	QLD	21/07/14	21/07/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	21/07/14	21/07/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	23/07/14	23/07/14	QUEST	Privacy and dignity	15
Brisbane Office	NSW	23/07/14	23/07/14	QUEST	Privacy and dignity	15

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Brisbane Office	QLD	24/07/14	24/07/14	QUEST	Privacy and dignity	20
Brisbane Office	QLD	28/07/14	28/07/14	QUEST	Continuous improvement	20
Brisbane Office	QLD	04/08/14	04/08/14	QUEST	Assessing the Standards	
Brisbane Office	QLD	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	12/08/14	12/08/14	QUEST	Privacy and dignity	15
Brisbane Office	NSW	14/08/14	14/08/14	QUEST	Assessing the Standards	12
Brisbane Office	NSW	15/08/14	15/08/14	QUEST	Privacy and dignity	12
Brisbane Office	QLD	26/08/14	26/08/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	01/09/14	01/09/14	QUEST	Using resident feedback	15
Brisbane Office	QLD	09/09/14	09/09/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	10/09/14	10/09/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	10/09/14	10/09/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	11/09/14	11/09/14	QUEST	Assessing the Standards	20
Brisbane Office	NSW	22/09/14	22/09/14	QUEST	Assessing the Standards	10
Brisbane Office	NSW	22/09/14	22/09/14	QUEST	Assessing the Standards	10

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Brisbane Office	QLD	25/09/14	25/09/14	QUEST	Continuous improvement	17
Brisbane Office	QLD	02/10/14	02/10/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	08/10/14	08/10/14	QUEST	Continuous improvement	16
Brisbane Office	NSW	13/10/14	13/10/14	QUEST	Continuous improvement	15
Brisbane Office	QLD	20/10/14	20/10/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	23/10/14	23/10/14	QUEST	Assessing the Standards	10
Brisbane Office	QLD	24/10/14	24/10/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	29/10/14	29/10/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	05/11/14	05/11/14	QUEST	Assessing the Standards	10
Brisbane Office	QLD	05/11/14	05/11/14	QUEST	Privacy and dignity	
Brisbane Office	QLD	06/11/14	06/11/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	06/11/14	06/11/14	QUEST	Assessing the Standards	20
Brisbane Office	QLD	06/11/14	06/11/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	07/11/14	07/11/14	QUEST	Assessing the Standards	10
Brisbane Office	QLD	07/11/14	07/11/14	QUEST	Assessing the Standards	15

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Brisbane Office	QLD	11/11/14	11/11/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	20/11/14	20/11/14	QUEST	Assessing the Standards	
Brisbane Office	NSW	21/11/14	21/11/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Continuous improvement	15
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Privacy and dignity	30
Brisbane Office	QLD	25/11/14	25/11/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	27/11/14	27/11/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	28/11/14	28/11/14	QUEST	Assessing the Standards	20
Brisbane Office	QLD	28/11/14	28/11/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	01/12/14	01/12/14	QUEST	Assessing the Standards	16
Brisbane Office	QLD	02/12/14	02/12/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	03/12/14	03/12/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	03/12/14	03/12/14	QUEST	Assessing the Standards	15

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Brisbane Office	QLD	03/12/14	03/12/14	QUEST	Continuous improvement	16
Brisbane Office	QLD	04/12/14	04/12/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	16/12/14	16/12/14	QUEST	Assessing the Standards	10
Brisbane Office	QLD	16/12/14	16/12/14	QUEST	Assessing the Standards	10
Brisbane Office	QLD	16/12/14	16/12/14	QUEST	Continuous improvement	10
Brisbane Office	QLD	17/12/14	17/12/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	06/01/15	06/01/15	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	19/01/15	19/01/15	QUEST	Privacy and dignity	15
Brisbane Office	QLD	19/01/15	19/01/15	QUEST	Using resident feedback	15
Brisbane Office	QLD	27/01/15	27/01/15	QUEST	Risk: everyone's responsibility	16
Brisbane Office	QLD	28/01/15	28/01/15	QUEST	Assessing the Standards	15
Brisbane Office	QLD	03/02/15	03/02/15	QUEST	Assessing the Standards	20
Brisbane Office	QLD	09/02/15	09/02/15	QUEST	Privacy and dignity	16
Brisbane Office	QLD	12/02/15	12/02/15	QUEST	Continuous improvement	10
Brisbane Office	QLD	12/02/15	12/02/15	QUEST	Risk: everyone's responsibility	10

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Brisbane Office	QLD	18/02/15	18/02/15	QUEST	Assessing the Standards	16
Brisbane Office	QLD	19/02/15	19/02/15	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	23/02/15	23/02/15	QUEST	Continuous improvement	20
Brisbane Office	QLD	10/07/14	10/07/14	Seminar	Achieving compliance with 1.8 Information systems	14
Brisbane Office	QLD	05/08/14	05/08/14	Seminar	Complaints	20
Brisbane Office	QLD	20/08/14	20/08/14	Seminar	Achieving compliance with 1.8 Information systems	17
Brisbane Office	QLD	02/09/14	02/09/14	Seminar	Achieving compliance with 1.8 Information systems	17
Brisbane Office	QLD	01/10/14	01/10/14	Seminar	Achieving compliance with 1.8 Information systems	14
Brisbane Office	QLD	02/12/14	02/12/14	Seminar	Achieving compliance with 1.8 Information systems	20
Melbourne Office	TAS	20/11/14	21/11/14	Conference	Better Practice	52
Melbourne Office	VIC	30/06/14	02/07/14	Course	Understanding Accreditation (3 day)	9
Melbourne Office	VIC	15/07/14	17/07/14	Course	Understanding Accreditation (3 day)	18
Melbourne Office	VIC	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	14
Melbourne Office	VIC	25/08/14	27/08/14	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	02/09/14	04/09/14	Course	Understanding Accreditation (3 day)	15

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Melbourne Office	VIC	16/09/14	30/09/14	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	07/10/14	09/10/14	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	23/10/14	06/11/14	Course	Understanding Accreditation (3 day)	15
Melbourne Office	VIC	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	15
Melbourne Office	VIC	10/02/15	12/02/15	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	10/02/15	12/02/15	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	17/02/15	19/02/15	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	24/02/15	26/02/15	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	01/07/14	01/07/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	07/07/14	07/07/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	08/07/14	08/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	08/07/14	08/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	08/07/14	08/07/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	08/07/14	08/07/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	08/07/14	08/07/14	QUEST	Privacy and dignity	15

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Melbourne Office	VIC	09/07/14	09/07/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	10/07/14	10/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	10/07/14	10/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	10/07/14	10/07/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	16/07/14	16/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	16/07/14	16/07/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	17/07/14	17/07/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	29/07/14	29/07/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	30/07/14	30/07/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	30/07/14	30/07/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	11/08/14	11/08/14	QUEST	Using resident feedback	15
Melbourne Office	VIC	12/08/14	12/08/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	12/08/14	12/08/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	12/08/14	12/08/14	QUEST	Privacy and dignity	15

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Melbourne Office	VIC	13/08/14	13/08/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	13/08/14	13/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	14/08/14	14/08/14	QUEST	Using resident feedback	15
Melbourne Office	VIC	15/08/14	15/08/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	15/08/14	15/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	20/08/14	20/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	21/08/14	21/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	21/08/14	21/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	21/08/14	21/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	22/08/14	22/08/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	26/08/14	26/08/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	01/09/14	01/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/09/14	02/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	02/09/14	02/09/14	QUEST	Risk: everyone's responsibility	15

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Melbourne Office	VIC	03/09/14	03/09/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	04/09/14	04/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	04/09/14	04/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	05/09/14	05/09/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	05/09/14	05/09/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	22/09/14	22/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	23/09/14	23/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	23/09/14	23/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	23/09/14	23/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/09/14	24/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	24/09/14	24/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/09/14	24/09/14	QUEST	Privacy and dignity	15
Melbourne Office	TAS	24/09/14	24/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	TAS	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	15

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Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	TAS	26/09/14	26/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	26/09/14	26/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	29/09/14	29/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	30/09/14	30/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	07/10/14	07/10/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	07/10/14	07/10/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	08/10/14	08/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	08/10/14	08/10/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	09/10/14	09/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	09/10/14	09/10/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	13/10/14	13/10/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	14/10/14	14/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	14/10/14	14/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	15/10/14	15/10/14	QUEST	Continuous improvement	15

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Melbourne Office	VIC	16/10/14	16/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	16/10/14	16/10/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	17/10/14	17/10/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	21/10/14	21/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	10/11/14	10/11/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	12/11/14	12/11/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	13/11/14	13/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	13/11/14	13/11/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	14/11/14	14/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	14/11/14	14/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	25/11/14	25/11/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	25/11/14	25/11/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	25/11/14	25/11/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	25/11/14	25/11/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	26/11/14	26/11/14	QUEST	Assessing the Standards	15

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Melbourne Office	VIC	26/11/14	26/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	26/11/14	26/11/14	QUEST	Using resident feedback	15
Melbourne Office	VIC	27/11/14	27/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	27/11/14	27/11/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	28/11/14	28/11/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	01/12/14	01/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	01/12/14	01/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/12/14	02/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/12/14	02/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	03/12/14	03/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	03/12/14	03/12/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	03/12/14	03/12/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	04/12/14	04/12/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	04/12/14	04/12/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	27/01/15	27/01/15	QUEST	Assessing the Standards	15

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Melbourne Office	VIC	27/01/15	27/01/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	27/01/15	27/01/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	28/01/15	28/01/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	28/01/15	28/01/15	QUEST	Continuous improvement	15
Melbourne Office	VIC	29/01/15	29/01/15	QUEST	Accreditation overview	15
Melbourne Office	VIC	29/01/15	29/01/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/02/15	29/01/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	30/01/15	30/01/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	30/01/15	30/01/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	30/01/15	30/01/15	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	09/02/15	09/02/15	QUEST	Privacy and dignity	15
Melbourne Office	NSW	10/02/15	10/02/15	QUEST	Assessing the Standards	15
Melbourne Office	NSW	10/02/15	10/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	11/02/15	11/02/15	QUEST	Assessing the Standards	15
Melbourne Office	NSW	11/02/15	11/02/15	QUEST	Privacy and dignity	15

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Melbourne Office	VIC	12/02/15	12/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	12/02/15	12/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Assessing the Standards	15
Melbourne Office	TAS	13/02/15	13/02/15	QUEST	Assessing the Standards	15
Melbourne Office	TAS	13/02/15	13/02/15	QUEST	Continuous improvement	15
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	18/02/15	18/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	19/02/15	19/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	19/02/15	19/02/15	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	20/02/15	20/02/15	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/07/14	24/07/14	Seminar	Achieving compliance with 1.8 Information systems	13

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Melbourne Office	VIC	24/07/14	24/07/14	Seminar	Understanding Accreditation (1 day)	20
Melbourne Office	VIC	30/07/14	30/07/14	Seminar	Achieving compliance with 1.8 Information systems	20
Melbourne Office	VIC	01/08/14	01/08/14	Seminar	Complaints	20
Melbourne Office	VIC	09/09/14	09/09/14	Seminar	Managing risk to avoid non-compliance	15
Melbourne Office	VIC	17/09/14	17/09/14	Seminar	Managing risk to avoid non-compliance	16
Melbourne Office	VIC	18/09/14	18/09/14	Seminar	Cultural Diversity	19
Melbourne Office	VIC	07/10/14	07/10/14	Seminar	Achieving compliance with 1.8 Information systems	17
Melbourne Office	TAS	14/10/14	14/10/14	Seminar	Managing risk to avoid non-compliance	20
Melbourne Office	VIC	16/10/14	16/10/14	Seminar	Achieving compliance with 1.8 Information systems	8
Melbourne Office	VIC	12/11/14	12/11/14	Seminar	Managing risk to avoid non-compliance	19
Perth Office	WA	16/10/14	17/10/14	Conference	Better Practice	182
Perth Office	WA	16/09/14	18/09/14	Course	Understanding Accreditation (3 day)	10
Perth Office	WA	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	14
Perth Office	WA	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	9

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Perth Office	WA	18/02/15	20/02/15	Course	Understanding Accreditation (3 day)	9
Perth Office	WA	04/07/14	04/07/14	QUEST	Continuous improvement	
Perth Office	WA	07/07/14	07/07/14	QUEST	Continuous improvement	
Perth Office	WA	08/07/14	08/07/14	QUEST	Accreditation overview	
Perth Office	WA	09/07/14	09/07/14	QUEST	Privacy and dignity	
Perth Office	WA	07/08/14	07/08/14	QUEST	Assessing the Standards	
Perth Office	WA	12/08/14	12/08/14	QUEST	Continuous improvement	
Perth Office	WA	19/08/14	19/08/14	QUEST	Accreditation overview	
Perth Office	WA	20/08/14	20/08/14	QUEST	Accreditation overview	
Perth Office	WA	20/08/14	20/08/14	QUEST	Continuous improvement	
Perth Office	WA	27/08/14	27/08/14	QUEST	Privacy and dignity	
Perth Office	WA	05/09/14	05/09/14	QUEST	Assessing the Standards	
Perth Office	WA	10/09/14	10/09/14	QUEST	Continuous improvement	
Perth Office	WA	11/09/14	11/09/14	QUEST	Assessing the Standards	
Perth Office	WA	22/09/14	22/09/14	QUEST	Continuous improvement	

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Perth Office	WA	23/09/14	23/09/14	QUEST	Continuous improvement	
Perth Office	WA	09/10/14	09/10/14	QUEST	Privacy and dignity	
Perth Office	WA	21/10/14	21/10/14	QUEST	Assessing the Standards	
Perth Office	WA	28/10/14	28/10/14	QUEST	Privacy and dignity	
Perth Office	WA	30/10/14	30/10/14	QUEST	Privacy and dignity	
Perth Office	WA	05/11/14	05/11/14	QUEST	Privacy and dignity	
Perth Office	WA	06/11/14	06/11/14	QUEST	Privacy and dignity	
Perth Office	WA	17/11/14	17/11/14	QUEST	Accreditation overview	
Perth Office	WA	17/11/14	17/11/14	QUEST	Assessing the Standards	
Perth Office	WA	18/11/14	18/11/14	QUEST	Accreditation overview	
Perth Office	WA	18/11/14	18/11/14	QUEST	Assessing the Standards	
Perth Office	WA	18/11/14	18/11/14	QUEST	Assessing the Standards	
Perth Office	WA	19/11/14	19/11/14	QUEST	Assessing the Standards	
Perth Office	WA	19/11/14	19/11/14	QUEST	Risk: everyone's responsibility	
Perth Office	WA	28/11/14	28/11/14	QUEST	Assessing the Standards	
Perth Office	WA	02/12/14	02/12/14	QUEST	Assessing the Standards	

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Perth Office	WA	11/12/14	11/12/14	QUEST	Privacy and dignity	
Perth Office	WA	17/12/14	17/12/14	QUEST	Assessing the Standards	
Perth Office	WA	08/01/15	08/01/15	QUEST	Accreditation overview	
Perth Office	WA	27/01/15	27/01/15	QUEST	Assessing the Standards	
Perth Office	WA	04/02/15	04/02/15	QUEST	Accreditation overview	
Perth Office	WA	10/02/15	10/02/15	QUEST	Risk: everyone's responsibility	
Perth Office	WA	12/02/15	12/02/15	QUEST	Assessing the Standards	
Perth Office	WA	17/02/15	17/02/15	QUEST	Continuous improvement	
Perth Office	WA	25/02/15	25/02/15	QUEST	Accreditation overview	
Perth Office	WA	21/08/14	21/08/14	Seminar	Achieving compliance with 1.8 Information systems	10
Perth Office	WA	02/09/14	02/09/14	Seminar	Cultural Diversity	9
Perth Office	WA	13/11/14	13/11/14	Seminar	Complaints	19
Sydney Office	NSW	28/08/14	29/08/14	Conference	Better Practice	530
Sydney Office	NSW	22/07/14	24/07/14	Course	Understanding Accreditation (3 day)	17

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Sydney Office	NSW	29/07/14	31/07/14	Course	Understanding Accreditation (3 day)	18
Sydney Office	NSW	12/08/14	14/08/14	Course	Understanding Accreditation (3 day)	16
Sydney Office	NSW	01/09/14	12/09/14	Course	Assessor course	12
Sydney Office	NSW	16/09/14	18/09/14	Course	Understanding Accreditation (3 day)	15
Sydney Office	NSW	15/09/14	26/09/14	Course	Assessor course	9
Sydney Office	NSW	30/09/14	02/10/14	Course	Understanding Accreditation (3 day)	14
Sydney Office	NSW	14/10/14	16/10/14	Course	Understanding Accreditation (3 day)	14
Sydney Office	NSW	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	16
Sydney Office	NSW	14/10/14	24/10/14	Course	Assessor course	12
Sydney Office	NSW	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	14
Sydney Office	ACT	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	9
Sydney Office	NSW	04/11/14	14/11/14	Course	Assessor course	13
Sydney Office	NSW	18/11/14	20/11/14	Course	Understanding Accreditation (3 day)	16
Sydney Office	NSW	02/12/14	04/12/14	Course	Understanding Accreditation (3 day)	16

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Sydney Office	NSW	03/02/15	05/02/15	Course	Understanding Accreditation (3 day)	14
Sydney Office	NSW	10/02/15	12/02/15	Course	Understanding Accreditation (3 day)	20
Sydney Office	NSW	02/02/15	13/02/15	Course	Assessor course	12
Sydney Office	NSW	23/02/15	27/02/15	Course	Quality reviewer course (5 day)	12
Sydney Office	NSW	03/07/14	03/07/14	QUEST	Using resident feedback	
Sydney Office	NSW	08/07/14	08/07/14	QUEST	Using resident feedback	
Sydney Office	NSW	09/07/14	09/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	09/07/14	09/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	09/07/14	09/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	10/07/14	10/07/14	QUEST	Continuous improvement	
Sydney Office	NSW	10/07/14	10/07/14	QUEST	Privacy and dignity	
Sydney Office	ACT	10/07/14	10/07/14	QUEST	Privacy and dignity	
Sydney Office	NSW	10/07/14	10/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	14/07/14	14/07/14	QUEST	Privacy and dignity	

Industry Education from 01072014 to 28022015

Sydney Office	NSW	16/07/14	16/07/14	QUEST	Privacy and dignity	
Sydney Office	NSW	17/07/14	17/07/14	QUEST	Privacy and dignity	
Sydney Office	NSW	17/07/14	17/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	21/07/14	21/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/07/14	22/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/07/14	22/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/07/14	23/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/07/14	23/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	24/07/14	24/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/07/14	25/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	31/07/14	31/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	06/08/14	06/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	07/08/14	07/08/14	QUEST	Privacy and dignity	

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Sydney Office	NSW	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	ACT	18/08/14	18/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	18/08/14	18/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Continuous improvement	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	21/08/14	21/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/08/14	21/08/14	QUEST	Privacy and dignity	

Industry Education from 01072014 to 28022015

Sydney Office	NSW	01/09/14	01/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	03/09/14	03/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	09/09/14	09/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	10/09/14	10/09/14	QUEST	Privacy and dignity	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Privacy and dignity	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	29/09/14	29/09/14	QUEST	Assessing the Standards	

Industry Education from 01072014 to 28022015

Sydney Office	NSW	09/10/14	09/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/10/14	20/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/10/14	20/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/10/14	21/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/10/14	21/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/10/14	22/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/10/14	22/10/14	QUEST	Privacy and dignity	
Sydney Office	NSW	22/10/14	22/10/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	23/10/14	23/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/10/14	23/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/10/14	23/10/14	QUEST	Continuous improvement	
Sydney Office	NSW	24/10/14	24/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	28/10/14	28/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	29/10/14	29/10/14	QUEST	Assessing the Standards	

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Sydney Office	NSW	10/11/14	10/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	10/11/14	10/11/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	11/11/14	11/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	11/11/14	11/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	11/11/14	11/11/14	QUEST	Continuous improvement	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	12
Sydney Office	NSW	13/11/14	13/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	13/11/14	13/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	18/11/14	18/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/11/14	19/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/11/14	24/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/11/14	25/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/11/14	25/11/14	QUEST	Assessing the Standards	

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Sydney Office	NSW	26/11/14	26/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	26/11/14	26/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	28/11/14	28/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	11/12/14	11/12/14	QUEST	Assessing the Standards	
Sydney Office	NSW	16/12/14	16/12/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	14/01/15	14/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	14/01/15	14/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	15/01/15	15/01/15	QUEST	Privacy and dignity	25
Sydney Office	NSW	15/01/15	15/01/15	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	19/01/15	19/01/15	QUEST	Risk: everyone's responsibility	

Industry Education from 01072014 to 28022015

Sydney Office	NSW	20/01/15	20/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	21/01/15	21/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	21/01/15	21/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	22/01/15	22/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	22/01/15	22/01/15	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	27/01/15	27/01/15	QUEST	Continuous improvement	
Sydney Office	NSW	28/01/15	28/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	28/01/15	28/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	29/01/15	29/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	09/02/15	09/02/15	QUEST	Privacy and dignity	
Sydney Office	NSW	11/02/15	11/02/15	QUEST	Assessing the Standards	
Sydney Office	NSW	16/02/15	16/02/15	QUEST	Privacy and dignity	
Sydney Office	NSW	18/02/15	18/02/15	QUEST	Assessing the Standards	
Sydney Office	NSW	19/02/15	19/02/15	QUEST	Privacy and dignity	

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Sydney Office	NSW	25/02/15	25/02/15	QUEST	Assessing the Standards	
Sydney Office	NSW	26/02/15	26/02/15	QUEST	Using resident feedback	
Sydney Office	NSW	27/02/15	27/02/15	QUEST	Privacy and dignity	
Sydney Office	NSW	01/07/14	01/07/14	Seminar	Managing risk to avoid non-compliance	16
Sydney Office	NSW	15/07/14	15/07/14	Seminar	Achieving compliance with 1.8 Information systems	12
Sydney Office	NSW	16/07/14	16/07/14	Seminar	Achieving compliance with 1.8 Information systems	16
Sydney Office	NSW	22/07/14	22/07/14	Seminar	Understanding Accreditation (1 day)	20
Sydney Office	NSW	04/09/14	04/09/14	Seminar	Managing risk to avoid non-compliance	7
Sydney Office	NSW	17/09/14	17/09/14	Seminar	Cultural Diversity	12
Sydney Office	NSW	22/10/14	22/10/14	Seminar	Complaints	18
Sydney Office	NSW	06/11/14	06/11/14	Seminar	Managing risk to avoid non-compliance	10
Sydney Office	NSW	10/02/15	10/02/15	Seminar	Managing risk to avoid non-compliance	15
Sydney Office	NSW	17/02/15	17/02/15	Seminar	Achieving compliance with 1.8 Information systems	15
Sydney Office	NSW	23/02/15	23/02/15	Seminar	Complaints	20