Agency Office	Australian Legal State	Education Start Date	Education End Date	Delivery method	Education Topic	Participant Count
Adelaide Office	SA	31/07/14	01/08/14	Conference	Better Practice	290
Adelaide Office	SA	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	15
Adelaide Office	SA	26/08/14	28/08/14	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	14/10/14	16/10/14	Course	Understanding Accreditation (3 day)	15
Adelaide Office	SA	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	12
Adelaide Office	SA	03/11/14	05/11/14	Course	Understanding Accreditation (3 day)	21
Adelaide Office	NT	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	18/02/15	20/02/15	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	13/02/15	27/02/15	Course	Understanding Accreditation (3 day)	16
Adelaide Office	SA	07/07/14	07/07/14	QUEST	Privacy and dignity	
Adelaide Office	SA	15/07/14	15/07/14	QUEST	Privacy and dignity	25
Adelaide Office	SA	17/07/14	17/07/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	17/07/14	17/07/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	12/08/14	12/08/14	QUEST	Continuous improvement	15
Adelaide Office	SA	18/09/14	18/09/14	QUEST	Privacy and dignity	15

Adelaide Office	SA	09/10/14	09/10/14	QUEST	Continuous improvement	15
Adelaide Office	SA	10/10/14	10/10/14	QUEST	Continuous improvement	15
Adelaide Office	SA	27/10/14	27/10/14	QUEST	Continuous improvement	15
Adalaida Office	<u> </u>	00/40/44	00/40/44		Deiter and display	45
Adelaide Office	SA	29/10/14	29/10/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	29/10/14	29/10/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	18/11/14	18/11/14	QUEST	Accreditation overview	15
Adelaide Office	SA	19/11/14	19/11/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	20/11/14	20/11/14	QUEST	Risk: everyone's responsibility	15
Adelaide Office	SA	01/12/14	01/12/14	QUEST	Assessing the Standards	15
Adelaide Office	SA	02/12/14	02/12/14	QUEST	Continuous improvement	
Adelaide Office	SA	02/12/14	02/12/14	QUEST	Continuous improvement	15
Adelaide Office	SA	03/12/14	03/12/14	QUEST	Privacy and dignity	15
Adelaide Office	SA	04/12/14	04/12/14	QUEST	Risk: everyone's responsibility	15
Adelaide Office	SA	04/12/14	04/12/14	QUEST	Risk: everyone's responsibility	

SA	17/12/14	17/12/14	QUEST	Continuous improvement	
SA	16/02/15	16/02/15	QUEST	Assessing the Standards	15
SA	17/02/15	17/02/15	QUEST	Accreditation overview	15
SA	08/10/14	08/10/14	Seminar	Achieving compliance with 1.8 Information systems	13
SA	30/10/14	30/10/14	Seminar	Managing risk to avoid non-compliance	14
QLD	18/09/14	19/09/14	Conference	Better Practice	
QLD	01/07/14	03/07/14	Course	Understanding Accreditation (3 day)	16
QLD	08/07/14	10/07/14	Course	Understanding Accreditation (3 day)	12
QLD	28/07/14	30/07/14	Course	Understanding Accreditation (3 day)	16
QLD	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	15
VIC	18/08/14	20/08/14	Course	Understanding Accreditation (3 day)	16
QLD	08/10/14	10/10/14	Course	Understanding Accreditation (3 day)	14
QLD	13/10/14	15/10/14	Course	Understanding Accreditation (3 day)	15
QLD	13/10/14	15/10/14	Course	Understanding Accreditation (3 day)	11
QLD	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	16
QLD	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	15
	SA SA QLD QLD	SA 17/02/15 SA 08/10/14 SA 08/10/14 SA 30/10/14 QLD 18/09/14 QLD 01/07/14 QLD 08/07/14 QLD 08/07/14 QLD 08/07/14 QLD 08/07/14 QLD 05/08/14 VIC 18/08/14 QLD 08/10/14 QLD 08/10/14 QLD 13/10/14 QLD 13/10/14 QLD 13/10/14 QLD 13/10/14	SA 17/02/15 17/02/15 SA 08/10/14 08/10/14 SA 08/10/14 08/10/14 SA 30/10/14 30/10/14 QLD 18/09/14 19/09/14 QLD 01/07/14 03/07/14 QLD 08/07/14 10/07/14 QLD 08/10/14 10/10/14 QLD 13/10/14 15/10/14 QLD 13/10/14 15/10/14 QLD 21/10/14 23/10/14	SA 17/02/15 17/02/15 QUEST SA 08/10/14 08/10/14 Seminar SA 08/10/14 30/10/14 Seminar SA 30/10/14 30/10/14 Seminar QLD 18/09/14 19/09/14 Conference QLD 01/07/14 03/07/14 Course QLD 08/07/14 10/07/14 Course QLD 08/07/14 30/07/14 Course QLD 08/07/14 30/07/14 Course QLD 08/07/14 30/07/14 Course QLD 08/07/14 07/08/14 Course QLD 05/08/14 07/08/14 Course VIC 18/08/14 20/08/14 Course VIC 18/08/14 10/10/14 Course QLD 08/10/14 10/10/14 Course QLD 13/10/14 15/10/14 Course QLD 13/10/14 15/10/14 Course QLD 21/10/14 23/10/14 Course	SA 17/02/15 17/02/15 QUEST Accreditation overview SA 08/10/14 08/10/14 Seminar Achieving compilance with 1.8 Information systems SA 30/10/14 30/10/14 Seminar Managing risk to avoid non-compilance QLD 18/09/14 19/09/14 Conference Better Practice QLD 01/07/14 03/07/14 Course Understanding Accreditation (3 day) QLD 08/07/14 10/07/14 Course Understanding Accreditation (3 day) QLD 08/07/14 10/07/14 Course Understanding Accreditation (3 day) QLD 08/07/14 07/08/14 Course Understanding Accreditation (3 day) QLD 05/08/14 07/08/14 Course Understanding Accreditation (3 day) QLD 05/08/14 07/08/14 Course Understanding Accreditation (3 day) QLD 08/10/14 10/10/14 Course Understanding Accreditation (3 day) QLD 08/10/14 10/10/14 Course Understanding Accreditation (3 day) QLD 13/10/14 15/10/14 Course Understanding Accreditation (3 da

Brisbane OfficeQLD14/07/1414/07/14QUESTPrivacy and dignityBrisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityBrisbane OfficeQLD18/07/1418/07/14QUESTRisk: everyone's responsibilityBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the Standards	Brisbane Office	QLD	11/11/14	13/11/14 Course	Understanding Accreditation (3 day)	16
Brisbane Office QLD 13/01/15 15/01/16 Course Understanding Accreditation (3 day)						
Brisbane Office QLD 2001/15 22011/15 Course Understanding Accreditation (3 day) Brisbane Office QLD 08/07/14 08/07/14 QUEST Assessing the Standards Brisbane Office QLD 14/07/14 14/07/14 QUEST Assessing the Standards Brisbane Office QLD 14/07/14 14/07/14 QUEST Assessing the Standards Brisbane Office QLD 15/07/14 15/07/14 QUEST Assessing the Standards Brisbane Office QLD 16/07/14 16/07/14 QUEST Assessing the Standards Brisbane Office QLD 16/07/14 16/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards	Brisbane Office	QLD	17/11/14	19/11/14 Course	Understanding Accreditation (3 day)	16
Brisbane Office QLD 2001/16 22001/16 Course Understanding Accreditation (3 day) Brisbane Office QLD 08/07/14 08/07/14 QUEST Assessing the Standards Brisbane Office QLD 14/07/14 14/07/14 QUEST Assessing the Standards Brisbane Office QLD 14/07/14 14/07/14 QUEST Assessing the Standards Brisbane Office QLD 15/07/14 15/07/14 QUEST Assessing the Standards Brisbane Office QLD 16/07/14 16/07/14 QUEST Assessing the Standards Brisbane Office QLD 16/07/14 16/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards	Brisbane Office	QLD	13/01/15	15/01/15 Course	Understanding Accreditation (3 day)	15
Brisbane OfficeQLD08/07/14OB/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD14/07/1414/07/14QUESTPrivacy and dignityIBrisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityIBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityIBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the StandardsI<						
Brisbane OfficeQLD08/07/14OB/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD14/07/1414/07/14QUESTPrivacy and dignityIBrisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD16/07/1416/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityIBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsIBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the StandardsIB	Brishane Office		20/01/15	22/01/15 Course	Linderstanding Accreditation (3 day)	16
Brisbane OfficeQLD14/07/1414/07/14QUESTPrivacy and dignityImage: Constraint of the standardsBrisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsImage: Constraint of the standardsBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityImage: Constraint of the standardsBrisbane OfficeQLD16/07/1416/07/14QUESTAssessing the StandardsImage: Constraint of the standardsBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsImage: Constraint of the standardsBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the StandardsImage: Constraint of the standardsBrisbane OfficeQLD21/07/1421/07/14QUESTPrivacy and dignityImage: Constraint of the standardsBrisbane OfficeQLD23/07/1423/07/14QUESTPrivacy and dignityImage: Constraint of the standards						
Brisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the StandardsBrisbane OfficeQLD23/07/1423/07/14QUESTPrivacy and dignity	Brisbane Office	QLD	08/07/14	08/07/14 QUEST	Assessing the Standards	20
Brisbane OfficeQLD15/07/1415/07/14QUESTAssessing the StandardsBrisbane OfficeQLD16/07/1416/07/14QUESTRisk: everyone's responsibilityBrisbane OfficeQLD18/07/1418/07/14QUESTAssessing the StandardsBrisbane OfficeQLD21/07/1421/07/14QUESTAssessing the StandardsBrisbane OfficeQLD23/07/1423/07/14QUESTPrivacy and dignity						
Brisbane Office QLD 16/07/14 16/07/14 QUEST Risk: everyone's responsibility Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	14/07/14	14/07/14 QUEST	Privacy and dignity	15
Brisbane Office QLD 16/07/14 16/07/14 QUEST Risk: everyone's responsibility Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity			1 - (0 - (1 - 1			
Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	15/07/14	15/07/14 QUEST	Assessing the Standards	15
Brisbane Office QLD 18/07/14 18/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Privacy and dignity						
Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 21/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	16/07/14	16/07/14 QUEST	Risk: everyone's responsibility	10
Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 21/07/14 QUEST Privacy and dignity						
Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	18/07/14	18/07/14 QUEST	Assessing the Standards	
Brisbane Office QLD 21/07/14 21/07/14 QUEST Assessing the Standards Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity						
Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	21/07/14	21/07/14 QUEST	Assessing the Standards	15
Brisbane Office QLD 23/07/14 23/07/14 QUEST Privacy and dignity						
	Brisbane Office	QLD	21/07/14	21/07/14 QUEST	Assessing the Standards	15
Brisbane Office NSW 23/07/14 23/07/14 QUEST Privacy and dignity	Brisbane Office	QLD	23/07/14	23/07/14 QUEST	Privacy and dignity	15
Brisbane Office NSW 23/07/14 23/07/14 QUEST Privacy and dignity						
	Brisbane Office	NSW	23/07/14	23/07/14 QUEST	Privacy and dignity	15

Brisbane Office	QLD	24/07/14	24/07/14	QUEST	Privacy and dignity	20
Brisbane Office	QLD	28/07/14	28/07/14	OUEST	Continuous improvement	20
	QLD	20/07/14	20/07/14	QUEST		20
Brisbane Office	QLD	04/08/14	04/08/14	QUEST	Assessing the Standards	
Brisbane Office	QLD	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	10
Brisbane Office	QLD	12/08/14	12/08/14	QUEST	Privacy and dignity	15
Brisbane Office	NSW	14/08/14	14/08/14	QUEST	Assessing the Standards	12
Brisbane Office	NSW	15/08/14	15/08/14	OUEST	Privacy and dignity	12
		10,00,11	10,00,11			
Brisbane Office	QLD	26/08/14	26/08/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	01/09/14	01/09/14	OUEST	Using resident feedback	15
		01/03/14	01/03/14	QUEUT	Using resident recuback	
Brisbane Office	QLD	09/09/14	09/09/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	10/09/14	10/09/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	10/09/14	10/09/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	11/09/14	11/09/14	QUEST	Assessing the Standards	20
Brisbane Office	NSW	22/09/14	22/09/14	QUEST	Assessing the Standards	10
Brisbane Office	NSW	22/09/14	22/09/14	QUEST	Assessing the Standards	10

QLD	25/09/14	25/09/14	QUEST	Continuous improvement	17
	02/10/14	02/10/14	OUEST	Assassing the Standards	15
QLD	02/10/14	02/10/14	QUEST		
QLD	08/10/14	08/10/14	QUEST	Continuous improvement	16
NSW	13/10/14	13/10/14	QUEST	Continuous improvement	15
QLD	20/10/14	20/10/14	QUEST	Assessing the Standards	15
QLD	23/10/14	23/10/14	QUEST	Assessing the Standards	10
QLD	24/10/14	24/10/14	QUEST	Risk: everyone's responsibility	10
QLD	29/10/14	29/10/14	QUEST	Privacy and dignity	15
QLD	05/11/14	05/11/14	QUEST	Assessing the Standards	10
QLD	05/11/14	05/11/14	QUEST	Privacy and dignity	
QLD	06/11/14	06/11/14	QUEST	Assessing the Standards	15
QLD	06/11/14	06/11/14	QUEST	Assessing the Standards	20
QLD	06/11/14	06/11/14	QUEST	Privacy and dignity	15
QLD	07/11/14	07/11/14	QUEST	Assessing the Standards	10
QLD	07/11/14	07/11/14	QUEST	Assessing the Standards	15
	QLD	QLD 02/10/14 QLD 08/10/14 QLD 08/10/14 NSW 13/10/14 QLD 20/10/14 QLD 20/10/14 QLD 23/10/14 QLD 24/10/14 QLD 29/10/14 QLD 05/11/14 QLD 05/11/14 QLD 05/11/14 QLD 05/11/14 QLD 05/11/14 QLD 06/11/14 QLD 06/11/14 QLD 06/11/14 QLD 06/11/14 QLD 06/11/14 QLD 06/11/14	QLD 02/10/14 02/10/14 QLD 08/10/14 08/10/14 NSW 13/10/14 13/10/14 QLD 20/10/14 20/10/14 QLD 20/10/14 20/10/14 QLD 23/10/14 23/10/14 QLD 24/10/14 24/10/14 QLD 29/10/14 29/10/14 QLD 05/11/14 05/11/14 QLD 05/11/14 05/11/14 QLD 05/11/14 05/11/14 QLD 05/11/14 05/11/14 QLD 06/11/14 06/11/14 QLD 06/11/14 06/11/14	QLD 02/10/14 02/10/14 QUEST QLD 08/10/14 08/10/14 QUEST NSW 13/10/14 13/10/14 QUEST QLD 20/10/14 20/10/14 QUEST QLD 20/10/14 20/10/14 QUEST QLD 23/10/14 23/10/14 QUEST QLD 23/10/14 23/10/14 QUEST QLD 23/10/14 24/10/14 QUEST QLD 29/10/14 29/10/14 QUEST QLD 05/11/14 05/11/14 QUEST QLD 05/11/14 05/11/14 QUEST QLD 05/11/14 05/11/14 QUEST QLD 06/11/14 05/11/14 QUEST QLD 06/11/14 05/11/14 QUEST QLD 06/11/14 06/11/14 QUEST	QLD 02/10/14 02/10/14 QUEST Assessing the Standards QLD 08/10/14 08/10/14 QUEST Continuous improvement NSW 13/10/14 13/10/14 QUEST Continuous improvement QLD 20/10/14 20/10/14 QUEST Continuous improvement QLD 20/10/14 20/10/14 QUEST Assessing the Standards QLD 23/10/14 23/10/14 QUEST Assessing the Standards QLD 23/10/14 23/10/14 QUEST Assessing the Standards QLD 24/10/14 24/10/14 QUEST Assessing the Standards QLD 24/10/14 24/10/14 QUEST Assessing the Standards QLD 29/10/14 29/10/14 QUEST Privacy and dignity QLD 05/11/14 05/11/14 QUEST Assessing the Standards QLD 05/11/14 05/11/14 QUEST Assessing the Standards QLD 06/11/14 06/11/14 QUEST Assessing the Standards QLD 06/11/14 06/11/14 QUEST Assessing the Standards

Brisbane Office	QLD	11/11/14	11/11/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	20/11/14	20/11/14	QUEST	Assessing the Standards	
Brisbane Office	NSW	21/11/14	21/11/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Assessing the Standards	15
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Continuous improvement	15
Drishana Office		24/44/44	04/44/44	OUEST	Drivery and dispite	20
Brisbane Office	QLD	24/11/14	24/11/14	QUEST	Privacy and dignity	30
Brisbane Office	QLD	25/11/14	25/11/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	27/11/14	27/11/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	28/11/14	28/11/14	QUEST	Assessing the Standards	20
Brisbane Office	QLD	28/11/14	28/11/14	QUEST	Privacy and dignity	15
Brisbane Office	QLD	01/12/14	01/12/14	QUEST	Assessing the Standards	16
Brisbane Office	QLD	02/12/14	02/12/14	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	03/12/14	03/12/14	QUEST	Accreditation overview	15
Brisbane Office	QLD	03/12/14	03/12/14	QUEST	Assessing the Standards	15

Brisbane Office	QLD	03/12/14	03/12/14 QUEST	Continuous improvement	16
Brisbane Office	QLD	04/12/14	04/12/14 QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	16/12/14	16/12/14 QUEST	Assessing the Standards	10
Brisbane Office	QLD	16/12/14	16/12/14 QUEST	Assessing the Standards	10
Brisbane Office	QLD	16/12/14	16/12/14 QUEST	Continuous improvement	10
Brisbane Office	QLD	17/12/14	17/12/14 QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	06/01/15	06/01/15 QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	19/01/15	19/01/15 QUEST	Privacy and dignity	15
Brisbane Office	QLD	19/01/15	19/01/15 QUEST	Using resident feedback	15
Brisbane Office	QLD	27/01/15	27/01/15 QUEST	Risk: everyone's responsibility	16
Brisbane Office	QLD	28/01/15	28/01/15 QUEST	Assessing the Standards	15
Brisbane Office	QLD	03/02/15	03/02/15 QUEST	Assessing the Standards	20
Brisbane Office	QLD	09/02/15	09/02/15 QUEST	Privacy and dignity	16
Brisbane Office	QLD	12/02/15	12/02/15 QUEST	Continuous improvement	10
Brisbane Office	QLD	12/02/15	12/02/15 QUEST	Risk: everyone's responsibility	10

Brisbane Office	QLD	18/02/15	18/02/15	QUEST	Assessing the Standards	16
Brisbane Office	QLD	19/02/15	19/02/15	QUEST	Risk: everyone's responsibility	15
Brisbane Office	QLD	23/02/15	23/02/15	QUEST	Continuous improvement	20
Brisbane Office	QLD	10/07/14	10/07/14	Seminar	Achieving compliance with 1.8 Information systems	14
Brisbane Office	QLD	05/08/14	05/08/14	Sominar	Complaints	20
Brisbane Office	QLD	05/08/14	05/08/14	Seminar	Complaints	20
Brisbane Office	QLD	20/08/14	20/08/14	Seminar	Achieving compliance with 1.8 Information systems	17
Brisbane Office	QLD	02/09/14	02/09/14	Seminar	Achieving compliance with 1.8 Information systems	17
	~	0_/00/11	02,00,11	••••••		
Brisbane Office	QLD	01/10/14	01/10/14	Seminar	Achieving compliance with 1.8 Information systems	14
Brisbane Office	QLD	02/12/14	02/12/14	Seminar	Achieving compliance with 1.8 Information systems	20
Melbourne Office	TAS	20/11/14	21/11/14	Conference	Better Practice	52
Melbourne Office	VIC	30/06/14	02/07/14	Course	Understanding Accreditation (3 day)	9
Melbourne Office	VIC	15/07/14	17/07/14	Course	Understanding Accreditation (3 day)	18
Melbourne Office	VIC	05/08/14	07/08/14	Course	Understanding Accreditation (3 day)	14
	-					
Malhauma Office)///C	25/09/44	07/00/44	Course	Ladoratopiling Accreditation (2 day)	10
Melbourne Office	VIC	25/08/14	27/08/14	Course	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	02/09/14	04/09/14	Course	Understanding Accreditation (3 day)	15

Melbourne Office	VIC	16/09/14	30/09/14 Co		Understanding Accreditation (3 day)	16
	vio	10/00/14	00/03/14 00		charitaning / corcultation (o day)	
Melbourne Office	VIC	07/10/14	09/10/14 Co	urse	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	23/10/14	06/11/14 Co	urse	Understanding Accreditation (3 day)	15
Melbourne Office	VIC	11/11/14	13/11/14 Co	urse	Understanding Accreditation (3 day)	15
Melbourne Office	VIC	10/02/15	12/02/15 Co	urse	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	10/02/15	12/02/15 Co	urse	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	17/02/15	19/02/15 Co	urse	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	24/02/15	26/02/15 Co	urse	Understanding Accreditation (3 day)	16
Melbourne Office	VIC	01/07/14	01/07/14 QL	IEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	07/07/14	07/07/14 QL	IEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	08/07/14	08/07/14 QL	IEST	Assessing the Standards	15
Melbourne Office	VIC	08/07/14	08/07/14 QU	IEST	Assessing the Standards	15
Melbourne Office	VIC	08/07/14	08/07/14 QL	IEST	Continuous improvement	15
Melbourne Office	VIC	08/07/14	08/07/14 QL	IEST	Continuous improvement	15
Melbourne Office	VIC	08/07/14	08/07/14 QL	IEST	Privacy and dignity	15

Melbourne Office	VIC	09/07/14	09/07/14 QUE	ST Privacy and dignity	1:
	VIC	10/07/14	10/07/14 QUE	ST. Assessing the Standards	
Melbourne Office	VIC	10/07/14	10/07/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	10/07/14	10/07/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	10/07/14	10/07/14 QUE	ST Continuous improvement	15
Melbourne Office	VIC	16/07/14	16/07/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	16/07/14	16/07/14 QUE	ST Privacy and dignity	15
Melbourne Office	VIC	17/07/14	17/07/14 QUE	ST Risk: everyone's responsibility	15
Melbourne Office	VIC	29/07/14	29/07/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	30/07/14	30/07/14 QUE	ST Privacy and dignity	15
Melbourne Office	VIC	30/07/14	30/07/14 QUE	ST Risk: everyone's responsibility	15
Melbourne Office	VIC	11/08/14	11/08/14 QUE	ST Using resident feedback	15
Melbourne Office	VIC	12/08/14	12/08/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	12/08/14	12/08/14 QUE	ST Assessing the Standards	15
Melbourne Office	VIC	12/08/14	12/08/14 QUE	ST Privacy and dignity	15

Melbourne Office	VIC	13/08/14	13/08/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	13/08/14	13/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	14/08/14	14/08/14 QUEST	Using resident feedback	15
Melbourne Office	VIC	15/08/14	15/08/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	15/08/14	15/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	20/08/14	20/08/14 QUEST	Privacy and dignity	15
	VIO	20/00/14	20/00/14 Q0201		
Melbourne Office	VIC	21/08/14	21/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	21/08/14	21/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	21/08/14	21/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	22/08/14	22/08/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	26/08/14	26/08/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	01/09/14	01/09/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/09/14	02/09/14 QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	02/09/14	02/09/14 QUEST	Risk: everyone's responsibility	15

Melbourne Office	VIC	03/09/14	03/09/14		Privacy and dignity	15
		00,00,	00,00,11			
Melbourne Office	VIC	04/09/14	04/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	04/09/14	04/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	05/09/14	05/09/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	05/09/14	05/09/14	QUEST	Privacy and dignity	15
Melbourne Office	VIC	22/09/14	22/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	23/09/14	23/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	23/09/14	23/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	23/09/14	23/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/09/14	24/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	24/09/14	24/09/14	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/09/14	24/09/14	QUEST	Privacy and dignity	15
Melbourne Office	TAS	24/09/14	24/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Assessing the Standards	15
Melbourne Office	TAS	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	15
Melbourne Office	TAS	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	15

Melbourne Office	VIC					
Melbourne Office	VIC	25/09/14	25/09/14	QUEST	Risk: everyone's responsibility	1
Melbourne Office	TAS	26/09/14	26/09/14	QUEST	Continuous improvement	1
Melbourne Office	VIC	26/09/14	26/09/14	QUEST	Risk: everyone's responsibility	1
Melbourne Office	VIC	29/09/14	29/09/14	QUEST	Assessing the Standards	1:
Melbourne Office	VIC	30/09/14	30/09/14	QUEST	Assessing the Standards	1
Melbourne Office	VIC	07/10/14	07/10/14	QUEST	Risk: everyone's responsibility	1!
Melbourne Office	VIC	07/10/14	07/10/14		Risk: everyone's responsibility	1
Melbourne Office	VIC	08/10/14	08/10/14		Assessing the Standards	1
Melbourne Office	VIC	08/10/14	08/10/14		Privacy and dignity	1
Melbourne Office	VIC	09/10/14	09/10/14	QUEST	Assessing the Standards	15
Melbourne Office	VIC	09/10/14	09/10/14	QUEST	Risk: everyone's responsibility	1
Melbourne Office	VIC	13/10/14	13/10/14	QUEST	Continuous improvement	1:
Melbourne Office	VIC	14/10/14	14/10/14	QUEST	Assessing the Standards	1
Melbourne Office	VIC	14/10/14	14/10/14	QUEST	Assessing the Standards	1
Melbourne Office	VIC	15/10/14	15/10/14	QUEST	Continuous improvement	11

Melbourne Office	VIC	16/10/14	16/10/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	16/10/14	16/10/14 QUEST	Continuous improvement	15
Melbourne Office	VIC	17/10/14	17/10/14 QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	21/10/14	21/10/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	10/11/14	10/11/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	12/11/14	12/11/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	13/11/14	13/11/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	13/11/14	13/11/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	14/11/14	14/11/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	14/11/14	14/11/14 QUEST	Assessing the Standards	15
Melbourne Office	VIC	25/11/14	25/11/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	25/11/14	25/11/14 QUEST		15
	VIC	23/11/14	25/11/14 QUEST	Privacy and dignity	15
Melbourne Office	VIC	25/11/14	25/11/14 QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	25/11/14	25/11/14 QUEST		15
Melbourne Office	VIC	26/11/14	26/11/14 QUEST	Assessing the Standards	15

Melbourne Office	VIC	26/11/14	26/11/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	26/11/14	26/11/14 QU	EST	Using resident feedback	15
Melbourne Office	VIC	27/11/14	27/11/14 QU	FST	Assessing the Standards	15
Melbourne Office	VIC	27/11/14	27/11/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	28/11/14	28/11/14 QU	EST	Risk: everyone's responsibility	15
Melbourne Office	VIC	01/12/14	01/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	01/12/14	01/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	02/12/14	02/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	02/12/14	02/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	03/12/14	03/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	03/12/14	03/12/14 QU	EST	Privacy and dignity	15
Melbourne Office	VIC	03/12/14	03/12/14 QU	EST	Privacy and dignity	15
Melbourne Office	VIC	04/12/14	04/12/14 QU	EST	Assessing the Standards	15
Melbourne Office	VIC	04/12/14	04/12/14 QU	EST	Continuous improvement	15
Melbourne Office	VIC	27/01/15	27/01/15 QU	EST	Assessing the Standards	15

Melbourne Office	VIC	27/01/15	27/01/15 QUEST	Assessing the Standards	1
Melbourne Office	VIC	27/01/15	27/01/15 QUEST	Assessing the Standards	11
Melbourne Office	VIC	28/01/15	28/01/15 QUEST	Assessing the Standards	15
Melbourne Office	VIC	28/01/15	28/01/15 QUEST	Continuous improvement	15
Melbourne Office	VIC	29/01/15	29/01/15 QUEST	Accreditation overview	15
Melbourne Office	VIC	29/01/15	29/01/15 QUEST	Assessing the Standards	15
Melbourne Office	VIC	02/02/15	29/01/15 QUEST	Privacy and dignity	15
Melbourne Office	VIC	30/01/15	30/01/15 QUEST	Assessing the Standards	15
Melbourne Office	VIC	30/01/15	30/01/15 QUEST	Privacy and dignity	15
Melbourne Office	VIC	30/01/15	30/01/15 QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	09/02/15	09/02/15 QUEST	Privacy and dignity	15
Melbourne Office	NSW	10/02/15	10/02/15 QUEST	Assessing the Standards	15
Melbourne Office	NSW	10/02/15	10/02/15 QUEST	Assessing the Standards	15
Melbourne Office	VIC	11/02/15	11/02/15 QUEST	Assessing the Standards	15
Melbourne Office	NSW	11/02/15	11/02/15 QUEST	Privacy and dignity	15

Melbourne Office	VIC	12/02/15	12/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	12/02/15	12/02/15	QUEST	Assessing the Standards	15
			,,	~~~~		
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Assessing the Standards	15
Melbourne Office	TAS	13/02/15	13/02/15	QUEST	Assessing the Standards	15
Melbourne Office	TAS	13/02/15	13/02/15	QUEST	Continuous improvement	15
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	13/02/15	13/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	17/02/15	17/02/15	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	18/02/15	18/02/15	OUFST	Privacy and dignity	45
	VIC	16/02/15	16/02/15	QUEST	Privacy and dignity	15
Melbourne Office	VIC	19/02/15	19/02/15	QUEST	Assessing the Standards	15
Melbourne Office	VIC	19/02/15	19/02/15	QUEST	Risk: everyone's responsibility	15
Melbourne Office	VIC	20/02/15	20/02/15	QUEST	Continuous improvement	15
Melbourne Office	VIC	24/07/14	24/07/14	Seminar	Achieving compliance with 1.8 Information systems	13

VIC	24/07/14	24/07/14	Seminar	Understanding Accreditation (1 day)	20
VIC	30/07/14	30/07/14	Seminar	Achieving compliance with 1.8 Information systems	20
VIC	01/08/14	01/08/14	Seminar	Complaints	20
VIC	09/09/14	09/09/14	Seminar	Managing risk to avoid non-compliance	15
VIC	17/09/14	17/09/14	Seminar	Managing risk to avoid non-compliance	16
VIC	18/09/14	18/09/14	Seminar	Cultural Diversity	19
VIC	07/10/14	07/10/14	Seminar	Achieving compliance with 1.8 Information systems	17
TAS	14/10/14	14/10/14	Seminar	Managing risk to avoid non-compliance	20
VIC	16/10/14	16/10/14	Seminar	Achieving compliance with 1.8 Information systems	8
VIC	12/11/14	12/11/14	Seminar	Managing risk to avoid non-compliance	19
WA	16/10/14	17/10/14	Conference	Better Practice	182
WA	16/09/14	18/09/14	Course	Understanding Accreditation (3 day)	10
WA	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	14
WA	11/11/14	13/11/14	Course	Understanding Accreditation (3 day)	g
	VIC VIC VIC VIC VIC VIC VIC VIC VIC VIC	VIC 30/07/14 VIC 01/08/14 VIC 09/09/14 VIC 09/09/14 VIC 17/09/14 VIC 18/09/14 VIC 07/10/14 VIC 07/10/14 VIC 18/09/14 VIC 11/0/14 WA 16/09/14 WA 11/0/14 WA 21/10/14	VIC 30/07/14 30/07/14 VIC 01/08/14 01/08/14 VIC 09/09/14 09/09/14 VIC 17/09/14 17/09/14 VIC 18/09/14 18/09/14 VIC 07/10/14 17/09/14 VIC 18/09/14 18/09/14 VIC 16/10/14 14/10/14 VIC 16/10/14 16/10/14 VIC 16/10/14 16/10/14 WA 16/09/14 18/09/14 WA 21/10/14 23/10/14	VIC 30/07/14 30/07/14 Seminar VIC 01/08/14 01/08/14 Seminar VIC 09/09/14 09/09/14 Seminar VIC 17/09/14 17/09/14 Seminar VIC 18/09/14 18/09/14 Seminar VIC 18/09/14 18/09/14 Seminar VIC 07/10/14 07/10/14 Seminar VIC 18/09/14 18/09/14 Seminar VIC 16/10/14 14/10/14 Seminar VIC 16/10/14 16/10/14 Seminar VIC 16/10/14 16/10/14 Seminar WA 16/09/14 18/09/14 Course WA 16/09/14 18/09/14 Course WA 21/10/14 23/10/14 Course	VIC 30/07/14 30/07/14 Seminar Achieving compliance with 1.8 Information systems VIC 01/08/14 01/08/14 Seminar Complaints VIC 01/08/14 01/08/14 Seminar Complaints VIC 09/09/14 09/09/14 Seminar Managing risk to avoid non-compliance VIC 17/09/14 17/09/14 Seminar Managing risk to avoid non-compliance VIC 18/09/14 18/09/14 Seminar Cultural Diversity VIC 07/10/14 07/10/14 Seminar Achieving compliance with 1.8 Information systems VIC 07/10/14 18/09/14 Seminar Achieving compliance with 1.8 Information systems VIC 07/10/14 14/10/14 Seminar Achieving compliance with 1.8 Information systems TAS 14/10/14 16/10/14 Seminar Achieving compliance with 1.8 Information systems VIC 16/10/14 16/10/14 Seminar Achieving compliance with 1.8 Information systems VIC 16/10/14 16/10/14 Seminar Achieving compliance with 1.8 Information systems VIC 16/10/14 16/10/14

Perth Office	WA	18/02/15	20/02/15 Course	Understanding Accreditation (3 day)	Ş
Perth Office	WA	04/07/14	04/07/14 QUEST	Continuous improvement	
Ferti Office	WA	04/07/14	04/07/14 QUEST	Continuous improvement	
Perth Office	WA	07/07/14	07/07/14 QUEST	Continuous improvement	
Perth Office	WA	08/07/14	08/07/14 QUEST	Accreditation overview	
Perth Office	WA	09/07/14	09/07/14 QUEST	Privacy and dignity	
Perth Office	WA	07/08/14	07/08/14 QUEST	Assessing the Standards	
Perth Office	WA	12/08/14	12/08/14 QUEST	Continuous improvement	
Perth Office	WA	19/08/14	19/08/14 QUEST	Accreditation overview	
Perth Office	WA	20/08/14	20/08/14 QUEST	Accreditation overview	
Perth Office	WA	20/08/14	20/08/14 QUEST	Continuous improvement	
Perth Office	WA	27/08/14	27/08/14 QUEST	Privacy and dignity	
Perth Office	WA	05/09/14	05/09/14 QUEST	Assessing the Standards	
Perth Office	WA	10/09/14	10/09/14 QUEST	Continuous improvement	
Perth Office	WA	11/09/14	11/09/14 QUEST	Assessing the Standards	
Perth Office	WA	22/09/14	22/09/14 QUEST	Continuous improvement	

Perth Office	WA	23/09/14	23/09/14		Continuous improvement	
		20,00,11	20/00/11	00201		
	14/4	00/40/44	00/40/44			
Perth Office	WA	09/10/14	09/10/14	QUEST	Privacy and dignity	
Perth Office	WA	21/10/14	21/10/14	QUEST	Assessing the Standards	
Perth Office	WA	28/40/44	28/10/14			
Perth Office	WA	28/10/14	28/10/14	QUEST	Privacy and dignity	
Perth Office	WA	30/10/14	30/10/14	QUEST	Privacy and dignity	
Perth Office	WA	05/11/14	05/11/14	QUEST	Privacy and dignity	
Perth Office	WA	06/11/14	06/11/14	QUEST	Privacy and dignity	
		.=				
Perth Office	WA	17/11/14	17/11/14	QUEST	Accreditation overview	
Perth Office	WA	17/11/14	17/11/14	QUEST	Assessing the Standards	
Perth Office	WA	18/11/14	18/11/14	QUEST	Accreditation overview	
Perth Office	WA	18/11/14	18/11/14	OUEST	Assessing the Standards	
Feith Onice	WA.	10/11/14	10/11/14	QUEST		
Perth Office	WA	18/11/14	18/11/14	QUEST	Assessing the Standards	
Perth Office	WA	19/11/14	19/11/14	QUEST	Assessing the Standards	
Perth Office	WA	19/11/14	19/11/14	QUEST	Risk: everyone's responsibility	
Perth Office	WA	28/11/14	28/11/14	QUEST	Assessing the Standards	
	**/	20,11,14	20/11/14	20201		
Perth Office	WA	02/12/14	02/12/14		Assessing the Standards	
	v v <i>r</i> .	02/12/14	02/12/14		Assessing the Standards	

Perth Office		11/12/14	11/12/14		Privacy and dignity	
Penn Once	WA	11/12/14	11/12/14	QUEST	Privacy and dignity	
Perth Office	WA	17/12/14	17/12/14	QUEST	Assessing the Standards	
Perth Office	WA	08/01/15	08/01/15	QUEST	Accreditation overview	
Perth Office	WA	27/01/15	27/01/15	QUEST	Assessing the Standards	
Perth Office	WA	04/02/15	04/02/15	QUEST	Accreditation overview	
Perth Office	WA	10/02/15	10/02/15	QUEST	Risk: everyone's responsibility	
Perth Office	WA	12/02/15	12/02/15	QUEST	Assessing the Standards	
Perth Office	WA	17/02/15	17/02/15	QUEST	Continuous improvement	
Perth Office	WA	25/02/15	25/02/15	QUEST	Accreditation overview	
Dorth Office		24/08/44	04/00/44	Seminor	Achieving compliance with 4.0 lafermation automa	10
Perth Office	WA	21/08/14	21/08/14	Seminar	Achieving compliance with 1.8 Information systems	10
Perth Office	WA	02/09/14	02/09/14	Seminar	Cultural Diversity	9
Perth Office	WA	13/11/14	13/11/14	Seminar	Complaints	19
Sydney Office	NSW	28/08/14	29/08/14	Conference	Better Practice	530
Sydney Office	NSW	22/07/14	24/07/14	Course	Understanding Accreditation (3 day)	17

ISW	12/08/14				
13 11	12/00/14	11/00/11	Course	Understanding Accreditation (3 day)	16
		14/06/14	Course	Understanding Accreditation (5 day)	
ISW	01/09/14	12/09/14	Course	Assessor course	12
ISW	16/09/14	18/09/14	Course	Understanding Accreditation (3 day)	15
ISW	15/09/14	26/09/14	Course	Assessor course	S
ISW	30/09/14	02/10/14	Course	Understanding Accreditation (3 day)	14
ISW	14/10/14	16/10/14	Course	Understanding Accreditation (3 day)	14
ISW	21/10/14	23/10/14	Course	Understanding Accreditation (3 day)	16
ISW	14/10/14	24/10/14	Course	Assessor course	12
ISW	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	14
ACT	28/10/14	30/10/14	Course	Understanding Accreditation (3 day)	ç
ISW	04/11/14	14/11/14	Course	Assessor course	13
ISW	18/11/14	20/11/14	Course	Understanding Accreditation (3 day)	16
ISW	02/12/14	04/12/14	Course	Understanding Accreditation (3 day)	16
	ISW ISW ISW ISW ISW CT CT	ISW 15/09/14 ISW 30/09/14 ISW 14/10/14 ISW 21/10/14 ISW 21/10/14 ISW 21/10/14 ISW 28/10/14 ISW 28/10/14 ISW 28/10/14 ISW 04/11/14	ISW 15/09/14 26/09/14 ISW 30/09/14 02/10/14 ISW 30/09/14 02/10/14 ISW 14/10/14 16/10/14 ISW 21/10/14 23/10/14 ISW 21/10/14 23/10/14 ISW 21/10/14 24/10/14 ISW 28/10/14 30/10/14 ISW 28/10/14 30/10/14 ISW 04/11/14 14/11/14 ISW 18/11/14 20/11/14	ISW 15/09/14 26/09/14 Course ISW 30/09/14 02/10/14 Course ISW 30/09/14 02/10/14 Course ISW 14/10/14 16/10/14 Course ISW 21/10/14 23/10/14 Course ISW 21/10/14 23/10/14 Course ISW 28/10/14 30/10/14 Course ISW 28/10/14 30/10/14 Course ISW 04/11/14 14/11/14 Course ISW 04/11/14 14/11/14 Course ISW 18/11/14 20/11/14 Course	ISW 15/09/14 26/09/14 Course Assessor course ISW 30/09/14 02/10/14 Course Understanding Accreditation (3 day) ISW 30/09/14 02/10/14 Course Understanding Accreditation (3 day) ISW 14/10/14 16/10/14 Course Understanding Accreditation (3 day) ISW 21/10/14 23/10/14 Course Understanding Accreditation (3 day) ISW 21/10/14 23/10/14 Course Understanding Accreditation (3 day) ISW 14/10/14 24/10/14 Course Understanding Accreditation (3 day) ISW 28/10/14 30/10/14 Course Understanding Accreditation (3 day) CT 28/10/14 30/10/14 Course Understanding Accreditation (3 day) ISW 04/11/14 14/11/14 Course Assessor course ISW 04/11/14 14/11/14 Course Assessor course ISW 18/11/14 20/11/14 Course Understanding Accreditation (3 day)

Sydney Office	NSW	03/02/15	05/02/15 Course	Understanding Accreditation (3 day)	14
Sydney Office	NSW	10/02/15	12/02/15 Course	Understanding Accreditation (3 day)	20
Sydney Office	NSW	02/02/15	13/02/15 Course	Assessor course	12
Sydney Office	NSW	23/02/15	27/02/15 Course	Quality reviewer course (5 day)	12
Sydney Office	NSW	03/07/14	03/07/14 QUEST	Using resident feedback	
Sydney Office	NSW	08/07/14	08/07/14 QUEST	Using resident feedback	
Sydney Office	NSW	09/07/14	09/07/14 QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	09/07/14	09/07/14 QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	09/07/14	09/07/14 QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	10/07/14	10/07/14 QUEST	Continuous improvement	
Sydney Office	NSW	10/07/14	10/07/14 QUEST	Privacy and dignity	
Sydney Office	ACT	10/07/14	10/07/14 QUEST	Privacy and dignity	
Sydney Office	NSW	10/07/14	10/07/14 QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	14/07/14	14/07/14 QUEST	Privacy and dignity	

Sydney Office	NSW	16/07/14	16/07/14	QUEST	Privacy and dignity	
Sydney Office	NSW	17/07/14	17/07/14	QUEST	Privacy and dignity	
Suda ou Office	NSW	47/07/14	17/07/14		Dialy, aver en ele reen en sibility	
Sydney Office	11210	17/07/14	17/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	21/07/14	21/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/07/14	22/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/07/14	22/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/07/14	23/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/07/14	23/07/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	24/07/14	24/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/07/14	25/07/14	QUEST	Assessing the Standards	
0	NOW	A 4/7= // .	04/0=//			
Sydney Office	NSW	31/07/14	31/07/14	QUEST	Assessing the Standards	
Sydney Office	NSW	06/08/14	06/08/14	OUEST	Assessing the Standards	
Syuney Onice	INOVV	00/08/14	00/08/14	QUEOI	nosessing the standards	
0 1 0 1	NOW	A-1	0=/06/11			
Sydney Office	NSW	07/08/14	07/08/14	QUEST	Privacy and dignity	

Sydney Office	NSW	11/08/14	11/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	ACT	18/08/14	18/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	18/08/14	18/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Continuous improvement	
Sydney Office	NSW	19/08/14	19/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Assessing the Standards	
					, i i i i i i i i i i i i i i i i i i i	
Sydney Office	NSW	20/08/14	20/08/14	OUEST	Assessing the Standards	
Gydney Onice	Now	20/00/14	20/00/14	QUEUT		
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/08/14	20/08/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	21/08/14	21/08/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/08/14	21/08/14	QUEST	Privacy and dignity	

Sydney Office	NSW	01/09/14	01/09/14	QUEST	Assessing the Standards	
- , - ,						
Sydney Office	NSW	03/09/14	03/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	09/09/14	09/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	10/09/14	10/09/14	QUEST	Privacy and dignity	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	23/09/14	23/09/14	QUEST	Privacy and dignity	
<u> </u>	NOW	0.1/00/1.1	0.1/0.0/1.1			
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/09/14	24/09/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
5						
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
5						
Sydney Office	NSW	25/09/14	25/09/14	QUEST	Assessing the Standards	
Ouders Off	NOW	00/00///	00/00/11			
Sydney Office	NSW	29/09/14	29/09/14	QUESI	Assessing the Standards	

Sydney Office	NSW	09/10/14	09/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/10/14	20/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	20/10/14	20/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/10/14	21/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	21/10/14	21/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	22/10/14	22/10/14	OUEST	Assessing the Standards	
Sydney Office	11370	22/10/14	22/10/14	QUEST		
Sydney Office	NSW	22/10/14	22/10/14	OUEST	Privacy and dignity	
Sydney Office	11310	22/10/14	22/10/14	QUEST		
Sydney Office	NSW	22/10/14	22/10/14		Risk: everyone's responsibility	
Sydney Onice	11070	22/10/14	22/10/14	QUEST		
Sydney Office	NSW	23/10/14	23/10/14	QUEST	Assessing the Standards	
0.1.0%	NOW	00/10/11	00/40/44			
Sydney Office	NSW	23/10/14	23/10/14	QUEST	Assessing the Standards	
Sudaeu Office	NSW	23/10/14	23/10/14		Continuous improvement	
Sydney Office	11310	23/10/14	23/10/14	QUEST	Continuous improvement	
Sydney Office	NSW	24/10/14	24/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	28/10/14	28/10/14	QUEST	Assessing the Standards	
Sydney Office	NSW	29/10/14	29/10/14	QUEST	Assessing the Standards	

Sydney Office	NSW	10/11/14	10/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	10/11/14	10/11/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	11/11/14	11/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	11/11/14	11/11/14	OUEST	Assessing the Standards	
	11377	11/11/14	11/11/14	QUEST		
Sydney Office	NSW	11/11/14	11/11/14	QUEST	Continuous improvement	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	12/11/14	12/11/14	QUEST	Assessing the Standards	12
				0.1707		
Sydney Office	NSW	13/11/14	13/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	13/11/14	13/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	18/11/14	18/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	19/11/14	19/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	24/11/14	24/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/11/14	25/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	25/11/14	25/11/14	QUEST	Assessing the Standards	
					Ť	

Sydney Office	NSW	26/11/14	26/11/14	QUEST	Assessing the Standards	
, ,					C C	
Sydney Office	NSW	26/11/14	26/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	OUEST	Assessing the Standards	
Sydney Office	11377	27/11/14	27/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	27/11/14	27/11/14	QUEST	Risk: everyone's responsibility	
Quala au Q#ia a		00/44/44	00/44/44	OUFOT	Accession the Oten deeds	
Sydney Office	NSW	28/11/14	28/11/14	QUEST	Assessing the Standards	
Sydney Office	NSW	11/12/14	11/12/14	QUEST	Assessing the Standards	
Sydney Office	NSW	16/12/14	16/12/14	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	14/01/15	14/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	14/01/15	14/01/15	OUEST	Assessing the Standards	
Sydney Onice	11377	14/01/13	14/01/13	QUEST	Assessing the Standards	
Sydney Office	NSW	15/01/15	15/01/15	QUEST	Privacy and dignity	25
Sydney Office	NSW	15/01/15	15/01/15	QUEST	Risk: everyone's responsibility	
		10,01/10	10/01/10	20201		
Sydney Office	NSW	19/01/15	19/01/15	QUEST	Risk: everyone's responsibility	

Sydney Office	NSW	20/01/15	20/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	21/01/15	21/01/15	QUEST	Assessing the Standards	
			• •		· · · · · · · · · · · · · · · · · · ·	
Quality and Q#ing	NSW	04/04/45	21/01/15		Assessing the Oter deads	
Sydney Office	INSVV	21/01/15	21/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	22/01/15	22/01/15	QUEST	Assessing the Standards	
					· · · · · · · · · · · · · · · · · · ·	
Sydney Office	NSW	22/01/15	22/01/15	QUEST	Risk: everyone's responsibility	
Sydney Office	NSW	27/01/15	27/01/15	QUEST	Continuous improvement	
Sydney Office	NSW	28/01/15	28/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	28/01/15	28/01/15	QUEST	Assessing the Standards	
		20,01,10	20,01,10			
Sydney Office	NSW	29/01/15	29/01/15	QUEST	Assessing the Standards	
Sydney Office	NSW	09/02/15	09/02/15	OUEST	Privacy and dignity	
		00,02,10	00/02/10	40201		
Sydney Office	NSW	11/02/15	11/02/15	QUEST	Assessing the Standards	
Sydney Office	NSW	16/02/15	16/02/15	OUEST	Privacy and dignity	
	14044	10/02/13	10/02/13			
Sydney Office	NSW	18/02/15	18/02/15	QUEST	Assessing the Standards	
Cuda ou Offici	NOW	40/00/45	40/00/45			
Sydney Office	NSW	19/02/15	19/02/15	QUESI	Privacy and dignity	
				1		

Sydney Office	NSW	25/02/15	25/02/15	QUEST	Assessing the Standards	
Sydney Office	NSW	26/02/15	26/02/15	QUEST	Using resident feedback	
Sydney Office	NSW	27/02/15	27/02/15	QUEST	Privacy and dignity	
Sydney Office	NSW	01/07/14	01/07/14	Seminar	Managing risk to avoid non-compliance	16
Sydney Office	NSW	15/07/14	15/07/14	Seminar	Achieving compliance with 1.8 Information systems	12
Sydney Office	NSW	16/07/14	16/07/14	Seminar	Achieving compliance with 1.8 Information systems	16
Sydney Office	NSW	22/07/14	22/07/14	Seminar	Understanding Accreditation (1 day)	20
Sydney Office	NSW	04/09/14	04/09/14	Seminar	Managing risk to avoid non-compliance	7
Sydney Office	NSW	17/09/14	17/09/14	Seminar	Cultural Diversity	12
Sydney Office	NSW	22/10/14	22/10/14	Seminar	Complaints	18
Sydney Office	NSW	06/11/14	06/11/14	Seminar	Managing risk to avoid non-compliance	10
Sydney Office	NSW	10/02/15	10/02/15	Seminar	Managing risk to avoid non-compliance	15
Sydney Office	NSW	17/02/15	17/02/15	Seminar	Achieving compliance with 1.8 Information systems	15
Sydney Office	NSW	23/02/15	23/02/15	Seminar	Complaints	20